

Supported Education Jackson County Mental Health

Presented by
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Building from the ground up!

Need:

- ▶ At Jackson County Mental Health, 61% of clients during their initial assessment report that they would like help achieving their educational goals.
- ▶ An average of 60% would equal nearly 300 people a quarter or 1200 a year.
- ▶ We can currently serve up to 35 individuals through this program.

Getting Started:

- ▶ JCMH started with a Mental Health Block Grant that covered the expenses for the creation and building of the Supported Education program.
- ▶ Initially started the program with serving only clients that were interested in higher education.
 - ▶ We started seeing clients in August 2014.

Promotion:

Providers-

- ▶ Created a referral process and form
- ▶ Designed flyers
- ▶ Attended Team meetings
- ▶ We started with one team then expanded

Clients-

- ▶ Providers help identify client interest
- ▶ Client flyer
- ▶ Educational Assessment
- ▶ School partners promoting to students

Building Partnerships in the Educational Community:

Southern Oregon University

- ▶ Graduation outcomes and retention rates
- ▶ Mission & educational outcomes
- ▶ Who to approach
- ▶ Memo of Understanding

Building Partnerships in the Educational Community:

Rogue Community College

- ▶ Point of contact & finding the right person
- ▶ Prior concepts of services and agency
- ▶ Rebuilding a partnership

Delivery of Services:

- ▶ Client caseload is up to 35 clients.
- ▶ Educational Assessment is the tool used to gauge client need and educational interest.
 - ▶ Educational Assessment
 - ▶ Past educational experiences
 - ▶ Educational interests
 - ▶ Current barriers
 - ▶ Mental health
 - ▶ Resources needed
 - ▶ Disclosure

Populations Served:

- ▶ We have a wide variety of degree seekers, ages, and teams served within Supported Education.
 - ❖ Age: Current range is 19-56
 - ❖ Degree: GED-Masters
 - ❖ Gender: Currently 15 Female, 13 Male

Wide range of need, challenges and mental health issues.

Delivery of Services:

Supported Education Specialists can help clients navigate schools in a multitude of ways:

- ▶ Typical: TRiO, tutoring, financial aid, academic advising, & disability services
- ▶ Other: Internships, clubs, housing, transportation, budgeting, time management, etc.
- ▶ Funding through the Mental Health Block Grant has provided the ability to purchase items for clients including: glasses, books, supplies, bus passes, planners, and credits/debts

Delivery of Services:

Access at RCC and SOU include:

- ▶ Use of office space for client appointments
- ▶ Library room access
- ▶ Integrated in to informational systems
 - ▶ Email, degree audit, SISweb, etc.
- ▶ Staff introductions, meeting and trainings
- ▶ Monthly meetings
- ▶ Advisory board member
- ▶ Time for staff to develop connections and knowledge.

Delivery of Services:

- ▶ Advisory Board

- ▶ Includes representatives from each educational institution, community member, Supported Ed. Staff, Case Manager, Therapist, Client, and Peer Support Specialist.

- ▶ Our goal is to discuss the program to help develop and identify goals & challenges.

Our barriers have included:

- ▶ Needing G.E.D services, transportation, Financial Aid, and the short term care model used at JCMH.

Program Outcomes:

- ▶ We have had a good response to this program both internally and through our partnerships with the Educational Institutions.
- ▶ JCMH was recently able to add two additional Supported Education Specialists.
- ▶ On the client satisfaction surveys, 100% of students strongly agree that:
 - ▶ My meetings with my education specialist are helpful and I usually feel good about them
 - ▶ If I do not contact my education specialist, he or she stays in touch with me through telephone calls, mail, email or community visits.
 - ▶ My education specialist is helping me accomplish my education goals.

Questions?

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