

# Rose's Success

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My name is Rose. I have been a home maker most of my life. My employment consisted of 2 years as a breakfast server and one month as a courtesy clerk. My education and age, I knew were barriers – who wants to hire a senior citizen with only a seventh grade education? I had no self-confidence so I stayed at home sleeping or playing games on the computer. However, my income was not sufficient for necessities and I desired to rid the overwhelming stress I experienced on a daily basis.

Initially, my apartment manager spoke to me about becoming employed. After giving it considerable thought I spoke to my therapist who referred me to Employment Works. My employment coordinator assisted in helping me develop a resume, research employment opportunities and practice interview skills. Through her support, listening and encouragement my self-confidence grew. My employment coordinator also assisted in setting me up with Vocational Rehab services where I received assistance with a hearing aid and a bed alarm.

When my employment coordinator spoke to me of a breakfast server position that was available, I was ready to apply. With her assistance I completed the application and followed up on my submitted application. For one week I signed the book hoping for a telephone call for an interview. When the call came for the interview I was elated and the rest is history. I have been working for the company since September of 2016.

My work day begins at 6:15 in the morning so I am up and out of bed. My job duties include customer service, mingling with the guests and assisting as needed, keeping the area neat, clean and organized, doing inventory, signing for and checking incoming deliveries, minimal food preparation and food set up. I now use my computer to check my work schedule.

My managers and co-workers are supportive, friendly and good people to work with. The guests are friendly and sometimes messy but I enjoy helping them. The company recognizes in all their employees the excellent customer service provided and those who go above and beyond their assigned duties. "It's a good company to work for; they give back to the employees."

Working makes me feel better – happier, relaxed and fulfilled. I am not stressed about money. I am able to pay for things, live comfortably with my cats and save money for emergencies. My family members are proud of my accomplishments and so am I.